



Steve Bullock
Mayor of Lewisham

Mayor's Office
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7 July 2008

Ian Brown
Managing Director London Rail
Butler Place
Floor 2
1 Butler Place
London SW1H 0PT

Dear Mr Brown,

I do not know whether you monitor reactions to decisions you take but if you do, you must be aware of the anger that is being expressed by your fare paying customers who use Forest Hill and Sydenham stations. The installation of barriers is causing delays and inconvenience of a large scale as well as putting those individuals who have mobility problems of any kind in a very difficult position.

As the introduction of Oyster cards is at least two years away there does not seem to me to be any justification for changing previous practice at this point – when you do introduce the Oyster card you should make both stations accessible from either side without having to use the bridges or underpass.

I am asking you to join me at Forest Hill station at 5.30pm on Friday 18th July before moving onto Sydenham station at 6pm. Therefore enabling you to hear from users directly how much inconvenience you are causing them.

Best wishes,

Sir Steve Bullock
Mayor of Lewisham

Cc Chris Burchell, Managing Director Southern
Jim Dowd MP



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Chris Burchell
Managing Director Southern
Go Ahead House
26-28 Addiscombe Road
Croydon
CR9 5GA

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